



CONSENT TO THE PROCESSING OF PERSONAL DATA

You hereby grant your consent to the company

Restamo Development, a.s.

with registered office Pražská 585, 430 01 Chomutov

comp. reg. No.: 46708413

registered in the public register kept by the Regional Court in Ústí nad Labem, B256

(*hereinafter referred to as the „Controller“*),

operating the **Apartments Spessart** at the address Lipanská 4968, 430 03 Chomutov and the **Villa E. Landisch** at the address Přemyslova 1130, 430 01 Chomutov, to process personal data within the meaning of Regulation (EU) No. 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as the „Regulation“) in accordance with the principles set out below, namely the personal data, which provide information on the following:

- what personal data we process about you as joint controllers when selling and providing medical rehabilitation and accommodation services and when you visit our website,
- for what purposes and for how long we process this personal data in accordance with applicable legislation,
- to whom and on what basis we may (or must) disclose it, and what rights you have in relation to the processing of your personal data.

I. CATEGORIES OF PERSONAL DATA PROCESSED

Personal data under the GDPR is any data relating to a directly or indirectly identifiable person. We process personal data both manually and by automated means, and we have clear rules for each method of processing personal data, and, using internal regulations, we also keep records of all activities involving the processing of personal data. The following categories of personal data may be processed by us in connection with the sale and provision of services:

- basic personal identification data and other data generated during the stay or procedures,
- data contained in the accommodation registration card:

first name and surname, date of birth, address of permanent stay, contact telephone number or e-mail and your signature, in case of foreigners, in addition, the data required by law for reporting the stay of foreigners (nationality, travel document number, visa number if applicable).

- requests and preferences regarding services related to a specific stay (e.g. preferences for the type of room or other additional services offered). You provide such information to us when booking your stay and it is only stored in the supporting information system.
- For wellness services – in addition to the contact details mentioned above also the client's informed consent.

Camera systems:

A camera system is operated in selected areas, namely solely for the purpose of guarding the premises in causal connection with the protection of property or for the protection of legitimate interests. The camera systems are operated in real time with short-term storage of videorecording.

Processing of cookies from our website:

When you visit our website, even if you do not book anything, we may process information about your website behaviour in the form of small text files called cookies for the purpose of improving website operation and for internet advertising purposes. Most browsers automatically accept cookies as set by default in settings. It is therefore possible to refuse cookies in your browser settings or to allow only certain cookies to be used. If you make a booking, our system will register from which device and which website it was made.

Data from communication between us and the customer:

On the website, we use online communication services between the user and us by means of Previo.cz (Apartments Spessart) for the purpose of booking a stay. In this case, you provide your personal data primarily to this operator. We process the personal data provided in this way only for the purpose of processing your enquiry.

II. PURPOSES, LEGAL GROUNDS AND PERIODS OF THE PROCESSING OF PERSONAL DATA

We process the above data on the basis of the legal relationship between you and our company. The subject-matter of this legal relationship is the provision of accommodation and other services (accommodation, wellness, catering, etc.). The purpose of such processing is to provide the services mentioned.

In the case of foreigners, we process the data necessary for reporting the stay of foreigners, namely on the basis of the duty imposed by Act No. 326/1999 Sb. on the stay of foreigners in the territory of the Czech Republic and on the amendment of certain acts, as amended. This processing is carried out solely for the purpose of fulfilling this duty and includes the transmission of the data contained in the registration card to the Foreign Police.

Recordings of telephone calls and other online means of communication are not stored.

The accounting and tax documents by means of which we invoice the care/stay provided also contain some personal data (first name and surname of the client, type of service provided or date of issue of the document). We keep these documents in accordance with section 35 of Act No. 235/2004 Sb., on value added tax, for 10 years from the date of issue thereof.

General period of processing of personal data:

In case of data that we process on the basis of your explicit consent, we always carefully consider and select a reasonable period of validity for the consent to the processing of personal data, which is no longer than 10 years, depending on the nature of the specific purpose (the maximum period of 10 years is only for accounting and tax documents, see above). You can withdraw your consent to the processing of personal data at any time using the simple procedure set out below in the article „Information on rights in relation to the processing of personal data“.

III. DISCLOSURE AND TRANSFER OF PERSONAL DATA

In case of foreigners, we are obliged to transfer personal data contained in the registration card to the Foreign Police in the form of a data set transferred via remote access by means of Internet (Ubyport application).

We may transfer your personal data to third parties providing support activities for us – mailing, debt collection, or legal services. These third parties are in the capacity of the personal data processors and we only transfer to them the personal data necessary for the relevant purpose (mailing, debt collection or legal services), namely only the data of those clients to whom the specific support activity relates. We carefully select the personal data processors providing the above activities and enter into a personal data processing contract with each of them, under which the processor has strict obligations related to the protection and security of personal data.



We are continuously changing and supplementing the personal data processors and, in view of these updates and changes, we are ready to provide you with an up-to-date list of such entities to which the transfer of your aforementioned data may be considered upon your written or e-mail request.

V. INFORMATION ON RIGHTS IN RELATION TO THE PROCESSING OF PERSONAL DATA

According to the applicable data protection legislation, you have the following rights, in the exercise of which we verify the legitimacy of requests, which we then comply with without undue delay, at the latest within the time limits imposed by the GDPR.

The right to withdraw consent to the processing of personal data:

In accordance with Article 7 of the GDPR, you may withdraw your consent to the processing of personal data for marketing and commercial purposes at any time. Withdrawing your consent does not affect the lawfulness of processing based on the consent you gave us before you withdrew it. Withdrawal of consent must be made by an explicit, understandable and sufficiently specific request sent to the Data Protection Officer.

Right of access to personal data:

In accordance with Article 15 of the GDPR, you have the right to access the personal data we process in your case. This right includes obtaining from us in particular:

confirmation of whether or not the personal data concerning you is being processed, information on the purposes of the processing, the categories of personal data concerned, the recipients to whom the personal data have been or will be disclosed, the intended duration of the processing, the existence of the right to request from us the rectification or erasure of your personal data or the restriction of their processing or to object to such processing, the right to lodge a complaint with a supervisory authority, any available information about the source of the personal data, unless it is obtained directly from you, the fact that automated decision-making, including profiling, takes place, and appropriate safeguards for transfers outside the EU, and, if the rights and freedoms of others will not be adversely affected, a copy of the personal data.

The right to confirmation of the processing of personal data together with the right to a copy of the personal data can be exercised in writing to the address of the Data Protection Officer.

We would like to inform you that in case of repeated requests, we are entitled to charge a reasonable fee for the copy of personal data in accordance with the GDPR, which will be based on the administrative costs.

Right to rectification of personal data:

In accordance with Article 16 of the GDPR, you have the right to have your personal data rectified should it be incorrect or inaccurate in any respect.

Right to erasure ("right to be forgotten"):

In accordance with Article 17 of the GDPR, you have the right to have the personal data we process about you erased unless we can demonstrate legitimate grounds for processing it. We have set up mechanisms within our internal regulatory documentation, internal processes and supporting information systems to ensure the automatic anonymisation or erasure of personal data where it is no longer necessary for the purposes for which it was collected and processed.

Right to restriction of processing:

In accordance with Article 18 of the GDPR, you have the right to restrict the processing of your personal data until your complaint is resolved, if you contest the accuracy of your personal data, contest the grounds for processing or object to the processing of your personal data pursuant to Article 21 of the GDPR.

Notification obligation for rectification or erasure or restriction of processing:

If your request results in the rectification or erasure of personal data, we will comply with Article 19 of the GDPR and we will notify the individual recipients. This does not apply in cases where such notification proves impossible, or

would require a disproportionate effort. Upon request, we may also provide you with information about these recipients.

Right to portability of personal data:

In accordance with Article 20 of the GDPR, you have the right to obtain the personal data concerning you that you have provided to us in a structured, commonly used and machine-readable format. You also have the right to ask us to transfer this data to another controller.

Where the personal data you have provided is processed by automated means, we will arrange for it to be transmitted to you in a structured, commonly used and machine-readable format by agreement. If technically feasible, we may also transmit your data directly to the controller you have designated.

Right to object:

In accordance with Article 21 of the GDPR, you have the right to object to processing for the purpose of assessing whether there has been a breach of the duties imposed on us by applicable law. You may exercise your right to object in writing (in paper or electronic form).

Unless we can demonstrate the existence of a compelling legitimate reason for the processing which overrides your interests or rights and freedoms, we will terminate such processing without undue delay.

Automated individual decision-making, including profiling:

In accordance with Article 22 of the GDPR, you have the right not to be subject to any decision based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you. We declare that we do not carry out any automated individual decision-making, including profiling, when processing the above categories of personal data.

The right to apply to the supervisory authority:

In addition to the above, you have the right to lodge a complaint with the supervisory authority, which is the Office for Personal Data Protection (Úřad pro ochranu osobních údajů) with registered address Pplk. Sochora 27, 170 00 Prague 7 (www.uoou.cz).

VI. CONTACT DATA

If you have any comments on these principles or if you wish to exercise your rights in relation to the processing of your personal data, please contact us in writing or electronically using the contact details provided below:

Restamo Development, a.s., Pražská 585, 430 01 Chomutov,
recepce@spessart.cz